



Booking Form

Fully Catered

2024 Prices

The Haybergill Centre
Hayber Lane
Warcop, Appleby
Cumbria. CA16 6NP

Tel 07846308231 07392447043
@ bookings@haybergill.co.uk
Web www.haybergill.co.uk

Name

Address

Phone

Email

This booking is for fully catered, exclusive use of Haybergill Centre
Please complete the information below:

Arrival day/date

Departure day/date

Total Number of Days

No. Sharing @ £126 pppd

No. Single @ £153 pppd

**CANCELLATION BY YOU.
WE STRONGLY URGE YOU TO PROTECT
YOUR BOOKING WITH SUITABLE
INSURANCE, AS A GROUP OR
INDIVIDUALLY.**

Other arrangements agreed with Mick or Maggie:

.....

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Summary of Booking Conditions and Terms (see over for full T's & C's):

- Daily Rates 2024: Minimum fee £1500 per day.
- Weekday bookings from 1 to 4 days can run until 4p.m. on day of departure.
- Weekend bookings count as two days, running from Friday 4p.m. to Sunday 3p.m.
- **Confirm booking** by returning a completed form with a 10% non-returnable deposit, based on minimum charge and number of days stay. Payments by Bank Transfer. Account details:
Bank: HSBC. Name: The Haybergill Centre Sort code: 40-08-29 Account Number: 61065513
- Payments and Cancellation Policy: 3 stage payment plan. Each payment is non-returnable.
Deposit: 10% of minimum fee. 12 weeks prior: 40% of minimum fee. 4 weeks prior: remaining balance.
- Extra charges may be made for damage or for leaving the Centre in an unacceptable way.
- Person responsible for the booking to complete agreement below.

Agreement: *to be completed by person in position to authorise payment.*

I have read and agree to the booking conditions.

Signed:.....Date:.....

Print name:.....

Company Position [if applicable]:.....

Terms and Conditions of Let

Your contract is between you and the Owners of Haybergill, Mick & Maggie, and is subject to the following conditions.

1. GENERAL

You can arrive at the Centre from 1600 hours on the start date of your holiday and you must have vacated the property by 1500 hours on your final day. Alternative arrangements may be possible but need to be agreed with the owners or their representatives during the 7 days prior to arrival.

We request all guests attend our brief health and safety and housekeeping information session.

You agree to respect the Centre and leave it reasonably clean and tidy.

Total numbers in your party must never exceed the stated number on your booking form except by prior written agreement.

Haybergill Centre is a non-smoking venue.

You must be 21 years or over when you book this accommodation.

2. PAYMENTS

We have a 3-stage payment plan. Each payment is non-returnable. Our minimum booking fee is stated in the summary on the front of this form. Payments by bank transfer. Details shown above in summary.

Stage 1. Initial confirmation payment. 10% of our minimum booking fee.

Stage 2. Twelve weeks before arrival. 40% of our minimum booking fee.

Stage 3. Four weeks before arrival. The remaining balance.

For **businesses**, to confirm a booking we will also accept a company purchase order *together* with a signed completed booking form. The whole of the balance must be paid no later than 4 weeks prior to your arrival.

We will charge interest on late payments.

3. CHANGES TO RESERVATIONS BY YOU

Should you wish to change your reservation once your booking is confirmed, Haybergill may have to treat this as a cancellation of a booking which would then be subject to the cancellation charges which may be as much as the total amount paid. Should Haybergill be able to re-let the dates then there will be no extra charge for any changes.

4. CANCELLATION BY YOU - PLEASE ENSURE THAT YOU ARE PROTECTED BY SUITABLE INSURANCE EITHER AS A GROUP OR INDIVIDUALLY

You can cancel your reservation by telephoning Haybergill as soon as the reason for the cancellation occurs but you must also confirm your cancellation in writing or by email. The day on which the company receives the telephone cancellation is the day on which your reservation is cancelled. Cancellation fees are in line with our 3-stage payment plan. And are as follows:

Over 12 weeks, 10% of minimum booking. 12 weeks to 4 weeks, 50% of minimum booking.

Less than 28 days, 100% of cost for the actual numbers booked.

Haybergill Centre will not make refunds in the above circumstances.

5. COMPLAINTS

Haybergill hopes that you will not have any cause for complaint but in the event of a problem arising, you must inform one of the Haybergill Hosts as soon as possible so that any issues may be speedily resolved, as Haybergill must be given the opportunity to rectify the problem. Some problems are easily rectified if notified. If, after this you feel that the problem had not been resolved properly then you must, within 7 days of the end of your holiday, put your complaint in writing to Haybergill. All letters will be dealt with by the owners Mick & Maggie who will do their utmost to find an outcome that is satisfactory to both parties within an appropriate time.

7. LIABILITY

In signing the booking form you agree to indemnify Haybergill against all loss and damage arising directly or indirectly to the property and its contents from any deliberate or negligent act or omission by yourself, or any other member of your party.

Haybergill is insured against loss or injury through their negligence. In the absence of any negligence or other breach of duty by Haybergill, the use of Haybergill and all its facilities is entirely at your own risk.